

TINTSWALLO

BCOM IN INDUSTRIAL AND ORGANISATIONAL PSYCHOLOGY

The declarative knowledge that I have obtained from my degree, has allowed me to gain insight in the HR department, organisational development, employee relations issues, strategic development within the current technological trends. I am interested in an entry level position, to develop my procedural knowledge in these field, And apply these skills to benefit my future employer.

EDUCATION

University of South Africa

2018 - 2021 Bcom industrial and organisational psychology

University of Johannesburg

2016 - 2017 2nd year Financial exclusion

Dibathuto secondary school

Completed 2014, with two distinctions

WORK EXPERIENCE

Ukukhanya import and Exports

2020-2021 : volunteering office support

Duties: invoicing, Typing, printing, emails, fax, filing

2022 Fly.cool: Vuma ISP

Customer service support agent

Duties: User support and maintenance , payment

Enquires, Vuma system installation booking
administration duties, service changel

(contract) June-September

2023 CAPITEC BANK

Client care

REFERENCES

Founder @ Ukukhanya: Dr MP Mkhize

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Operational manager /IT specialist @Fly.cool: Mr

Anton

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Team leader at Capitec Bank : Ms Yolanda Sotwa:

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SOCIAL MEDIA :

https://www.facebook.com/profile.php?
id=100009890565258

PERSONAL SKILLS

- Excellent Communication and Interpersonal Skills

- Getting task completed-focused
- Goal oriented